



# Accessibility Notice

## Birnie Plumbing & Drains

Please note that our facility may not be fully accessible to the needs of an individual with a disability. Should you require assistance, please call us at **905-578-4659** or email us at **[service@birnie.pro](mailto:service@birnie.pro)**

We endeavor to promote the principles of independence, dignity, integration, and equality of opportunity for people with disabilities.

We welcome:

- Service Animals
- Support People
- Assistive Devices

As our building does not always accommodate all accessibility needs, and is not intended for general public use, we are willing to schedule a service call at a location that would be convenient to provide the products or services you require.

Until further notice, at this time we currently do not have onsite accommodations for:

- Wheelchairs or individuals needing assistance with stairs
- Individuals who have a hearing impairment as it relates to communicating with sign language (paper & pencil / electronic mail will be accommodated)

To provide feedback on how we provide accessible customer service, please email or call us at the information listed above, or visit us in person at our office location. Our Company's Accessible Customer Service Policy and documents are available upon request.